

FirstAccess Phone Banking



We're always looking for ways to bring new technologies in banking to you while enhancing safety and security measures. That's why we're proud to announce **FirstAccess Phone Banking**.

With **FirstAccess**, you can check balances, transfer funds, track transactions and much more from your phone, using your key pad or voice to access your accounts.

Simply call **FirstAccess** and follow the instructions to get started. Then, call back anytime, anywhere, as often as you like.

FirstAccess
888.341.2265 | 360.699.4200



First Independent
Ready When You Are.®

1. Dial **FirstAccess**: 888.341.2265 or 360.699.4200
2. Enter your PIN
3. Make your banking selection

Banking Selections

1. Account information

i. Checking

- Current balance
- History of withdrawals and deposits
- Look up check # or amount
- Stop payments
- Transfer funds
- Previous and current year's interest

ii. Savings

- Current balance
- History of withdrawals and deposits
- Transfer funds
- Previous and current year's interest

iii. CDs

- Maturity date
- Date/amount of next interest payment
- Interest information
- Previous and current year's interest

iv. Loans

- Current balance
- Date/amount of last payment
- Date/amount of next payment
- Payoff information
- Maturity date
- Previous and current year's interest

2. Transfer funds

3. Bank information

4. More options

You may say "help" at any time to hear more detailed instructions.

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